



**Reservation Policy- Osoyoos Lake Veterans Memorial Park**

Reservation Window	9 months in advance of the arrival. Reservations cannot be made on the day of arrival.
Change/Cancel	8 months in advance of the arrival. Certain changes can be made on the day of arrival. Changes and cancellations are accepted anywhere between 8 months up to 8 days prior to arrival for a fee of \$10.00 online. 7 or fewer days prior to arrival to delay the arrival date the fee is one night and to cancel completely the fee is a maximum 2 nights. There is no penalty to extend dates on the same site. Changes can be made by the park office up to closing on the day of arrival, but only certain changes are permitted. Cancellations can be made anytime up to and including the day following the arrival date. After 48 hours, the booking is technically a 'no-show' and will be handled as policy below states.
Maximum Night Stay	Peak season (May 1 - Sept 30): Campers may stay 10 consecutive nights in one space and may move to another. Not to exceed thirty days in a forty-day period. Off season (March 1 – April 30; Oct. 15 – Oct.31): <i>Weather permitting.</i>
Accepted Payment	Visa, Mastercard
Reservation Types	Site specific
Minimum Stays	A 2-night stay is required on holiday weekends if reserving the Friday or Saturday night. This affects all overnight facilities on Memorial Day, Labor Day and Independence Day when it falls on a Friday, Saturday, Sunday or Monday. In the event that only a one night stay is available on either the Friday or Saturday night the reservation center cannot allow this. The site will remain vacant and be used at the park level on a first come first serve basis.
Multiple Reservations Same Date	Each booking must be under the name, address, and telephone number of the customer staying on the site. Must be accurate information. Reservations cannot be made in the group leader's name except for the site which will actually be occupied by the leader.
ADA sites	Sites 34 and 38 held for customers with a Permanent Disability Parking Permit, issued by the Washington State Department of Licensing. Customer is required to show placard or license plate directly to park staff upon arrival.
Check In / Check Out	3:00 pm / 12:30 pm. During peak season, <b>no</b> early check-ins to allow adequate time for site maintenance.

Maximum Party Size	8. Exception are children age 5 and younger.
Maximum Pieces of Shelter	1 trailer / motorhome and one tent; or two tents per site.
Payment at time of reservation	Full fees are charged at the time of reservation. Fees include the \$8.00 online non-refundable reservation fee & fees for one vehicle.
No Show Policy	Reservations are held for 48 hours from your reservation arrival time. After this time the reservation cancels and the customer loses the reservation fee and fees to a maximum 3 nights. For customer's seeking a refund of the remaining nights they must contact the park directly. <b>Failure to register upon arrival may also cause your reservation to become a “no show”.</b>
Discounts	<p><b><i>Disabled Veteran Pass</i></b>  Proof of eligibility required. 50% discount on camping fees for a maximum of 10 days each year.</p> <p><b><i>Off Season Rates</i></b>  March 1 – April 30 = \$17.00  Oct. 15 – October 31 = \$17.00  Primitive Sites = \$10.00  Utility Sites = \$24.00</p>
First Come First Serve Sites	Currently 100% reservable
Additional Vehicle Policy	One vehicle is included in the camping fees. Extra vehicles pay an additional \$10/night at the park. Depending on the park, the vehicle may have to park in an additional vehicle parking lot.
Site Types	Standard – no hookup Utility – electric or electric and water Full Hookup – electric, water and sewer Note: Trailer dump site available at park

<b>Fees- Osoyoos Lake Veterans Memorial Park</b>	
Standard Camping	\$26.00
Primitive Sites	\$16.00
Utility Sites	\$33.00
Reservation Fee	\$8.00
Extra Vehicle Fee	\$10.00 per night.
Change Fee	\$10.00
Cancel Fee > 7 days	\$10.00
Delay Arrival within 7 days	One night
Cancel Fee within 7 days	2 nights

<b>OFF SEASON Fees- Osoyoos Lake Veterans Memorial Park March 1 – April 30, October 15 – October 31</b>	
Standard Camping	\$17.00
Primitive Sites	\$10.00
Utility Site	\$24.00

Ice and firewood are available for purchase at the park.

<b>Fees- Riverside Retreat</b>	
2 – 3 night stay	\$165 per night; 2 night minimum, 3 night minimum holiday wkends (US AND CAN)
4 – 7 night stay	\$155.00 per night
8 – 10 night stay	\$150.00 per night
Refundable damage deposit	\$200.00 DUE and payable UPON check in
Sales tax	8.1%
<b>OFF SEASON Fees- Riverside Retreat March 1 – May 14, October 15 – November 30</b>	
2 night minimum	\$140.00 per night

Effective 10/01/2015